

Academy of Business and Computer Studies



INCIDENT MANAGEMENT SKILLS PROGRAMME

(Qualification ID: 49398 NQL L5 SAQA)

IN PARTNERSHIP WITH SANRAL

NATIONAL CERTIFICATE: INCIDENT MANAGEMENT

Outcomes of IMS

- Increasing levels of efficiency and effectiveness
- Develop a common integrated and co-ordinated approach to transport or other related incident management.
- Understanding transport or other related incidents, transport or other related incident management, protocols and planning.
- Demonstrate necessary applied competence to improve service delivery, accept responsibility and accountability for actions taken, acknowledge and recognise special expertise
- Improve ways to manage transport or other related incidents
- Make informed decisions and action plans, and use technology optimally
- Manage a transport or other related incident.

PURPOSE AND RATIONALE OF THE QUALIFICATION

This skills programme will contribute to increasing levels of efficiency and effectiveness and will develop a common integrated and co-ordinated approach to transport or other related incident management. A person acquiring this skills programme will be able to have an understanding of transport or other related incidents, transport or other related incident management, protocols and planning. The learner will be able to obtain the necessary applied competence to improve service delivery, accept responsibility and accountability for actions taken, acknowledge and recognize special expertise, improve ways to manage transport or other related incidents, make informed decisions and action plans, and use technology optimally. The learner is sensitised to the specific culture, opportunities and demands of the transport or other related incident management.

Structure of the Skills programme

Unit Standard ID	Unit Standard Title
119032	Identify and deal with dangerous goods
119033	Implement an Incident Management Plan
119034	Develop and incident Management Plan
119036	Provide a Support Structure
119043	Establish and Manage a joint Management Team

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119037	Establish Incident Management
119038	Preserve Evidence on a Scene
119035	Isolate and secure a scene
119039	Setup a sector
119031	Assess and Anylise an Incident

Entry Requirements

It is assumed that the learner entering this qualification will have the following knowledge and skills:

- English at NQF level 4
- Numeracy at NQF level 4
- Communication at NQF level 4
- Computer literacy at NQF level 1
- Emergency service response at NQF level 4

ARTICULATION OPTIONS

This qualification is a first for learners dealing with transport or other related incidents. It is intended for learners who deal with incidents on a daily basis (emergency management services, fire and rescue, SAPS, SANDF, SANRAL) and will enable the qualifying candidate to progress to learning for other qualifications such as providing entry to any other related qualifications. There are unit standards that relates to the following qualifications:

- National Certificate in Project Management: NQF level 4
- Health and safety

Target Officials

Traffic Officials, Paramedics, Police, Military, Fire Department, Emergency Response

Recognition of prior learning

This skills programme may be achieved in part or completely through the recognition of prior learning, which includes formal, informal and non-formal learning and work experience. The learner should be thoroughly briefed on the mechanism to be used and support and guidance should be provided. Care should be taken that the mechanism used provides the learner with an opportunity to demonstrate competence and is not so onerous as to prevent learners from taking up the RPL option towards gaining a qualification.

Apply self and business management principles to establish and manage effective workplace relationships by utilising business skills and processes; and communication skills.

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Exit Outcomes

- Assess and analyse an incident in the context of the district, provincial, national and international environment.
- Establish a joint an incident management team.
- Co-ordinate and manage an incident management team.
- Provide and maintain continuous evaluation and feedback of an incident.